

Penilaian terhadap pelayanan maupun aplikasi dapat dilakukan pengguna melalui Play Store (Android) dan App Store (IOS).

The image shows two screenshots of the Google Play Store page for the 'Sipraktis' application. The top screenshot displays the app's main page, including the title 'Sipraktis', the developer 'Pemerintah Kota Jambi', download count '50+', and a rating of '12+'. A green button labeled 'Instal pada perangkat lain' is visible. Below this, there are two preview images of the app's interface: one showing the main menu with a truck icon and another showing a 'Menu Layanan' screen with icons for 'Perencanaan', 'Pengembangan', 'Layanan informasi', and 'Evaluasi'. To the right, there are sections for 'Kontak developer', 'Aplikasi lain untuk dicoba' (listing 'Whatsflirt Mengobrol & Merayu' and 'Hello Kitty Friends'), and a data sharing notice.

The bottom screenshot shows the 'Beri rating aplikasi ini' section, which includes a star rating system (five stars) and a green button labeled 'Tulis ulasan'. Below the rating section, there is a 'Tentang aplikasi ini' section with the following details: 'Sistem Informasi Pelayanan Prima Aktif Tinja Masyarakat Kota Jambi', 'Diupdate pada 12 Okt 2022', a 'Komunikasi' button, and a 'Tandai sebagai tidak pantas' option.